

Modem Activation

- 1 Once all cables are connected, open your browser and go to <https://mccprov-siwg.mediacomcc.com> to activate your new modem.

WiFi Users: After completing your modem activation, refer to the guide **Connecting to Your Wireless Network** included with this kit to set up your WiFi.

- 2 Refer to the Welcome Letter in your kit for your activation code and equipment information needed to activate your services.

You can Login using one of two methods:

Login with your Mediacom Billing Account # and Activation Code

or

Login with your Mediacom ID Username and Password



Total Care Customer Support



Customer Support Website
support.mediacomcable.com



@mediacomsupport



youtube.com/mediacomcable



1-855-633-4226

Total Care text support- text 33915



To enroll in Total Care Text Messaging, text MEDIACOM to 33915 from your mobile device. Molli will ask you a few questions and sign you up. Once you're enrolled, make sure to add 33915 as a contact in your phone and text her any time you have a question.



MediacomConnect MobileCare App

Available now for your iPhone, iPad and Android device at the Google Play® or iTunes App Store®.