



Ready for a new device?

There are multiple ways to responsibly recycle your device — or give it new life!

Trade it in

The Microsoft Store Trade-In Program* offers cash back for certain used devices that are suitable for refurbishment or reuse.



Send in an eligible device for online appraisal. Based on the condition of your device, you may be eligible for cash back and/or special promotions.

Devices that aren't eligible for cash back can be recycled for free or returned.

aka.ms/tradein

Sell or donate

Consider selling or donating your used device to an authorized refurbisher to give it a potential second life for a new user.

The Microsoft Authorized Refurbisher program offers you access to a diverse and trusted group of partners offering options for used devices.

Over

5 million

devices will be refurbished and given a new life this year through Microsoft Authorized Refurbishers!

aka.ms/refurbishers

Recycle

Microsoft and other device manufacturers offer free mail-back recycling programs for used devices.

Learn more about our recycling program for Microsoft-branded consumer products, batteries, and/or packaging.*

You can also find recycling services and advice in your community.

Please contact your local municipality for additional details on where to recycle your products locally.

aka.ms/recycle

Important! Be sure to back up your data, then reset your device to erase your data prior to trading in, donating, or recycling your device.

